

Repairs and Service Form



Please send your product to:

Blaser USA Inc.

MINOX Customer Service
 403 East Ramsey, Suite 301
 San Antonio, TX 78216
 USA

Please understand that we can only accept your defective device **per post**.

Sender:

First & last name: _____	Tel. no.: _____
Street address: _____	Fax: _____
Postcode & city /town: _____	Email: _____
Province / state & country: _____	Customer ID: _____

Defective device

<input type="checkbox"/> Camera	<input type="checkbox"/> Binoculars	<input type="checkbox"/> Spotting scope	<input type="checkbox"/> Night vision device
<input type="checkbox"/> Rifle scope	<input type="checkbox"/> Other		
Description: _____			
Serial no.: _____			
<input type="checkbox"/> Proof of purchase is enclosed.	Purchase date: _____		
<input type="checkbox"/> Comfort Service registration confirmation is enclosed.			
<input type="checkbox"/> Please supply a cost estimate.			

Please make sure to include your proof of purchase in the package. Without a proof of purchase, processing this claim is subject to a charge.

To enable an accurate and timely cost estimate, please supply a precise description!

Description of problem

Housing <input type="checkbox"/> damaged armouring / <input type="checkbox"/> varnish <input type="checkbox"/> seal damaged <input type="checkbox"/> bent / dented	Ocular <input type="checkbox"/> left <input type="checkbox"/> right <input type="checkbox"/> lens <input type="checkbox"/> eyecup <input type="checkbox"/> diopter setting <input type="checkbox"/> bent / dented <input type="checkbox"/> lost <input type="checkbox"/> moves too easy <input type="checkbox"/> moves too hard	Objective <input type="checkbox"/> left <input type="checkbox"/> right <input type="checkbox"/> lens <input type="checkbox"/> bent <input type="checkbox"/> water / moisture damage	Focussing <input type="checkbox"/> too loose / too tight <input type="checkbox"/> not possible Bridge <input type="checkbox"/> too loose <input type="checkbox"/> too hard <input type="checkbox"/> broken
Image <input type="checkbox"/> double image (binoculars) <input type="checkbox"/> parallax (rifle scope)	Reticle <input type="checkbox"/> unclean <input type="checkbox"/> damaged <input type="checkbox"/> illumination defective	Elevation / Windage <input type="checkbox"/> elev. too loose <input type="checkbox"/> wind. too loose <input type="checkbox"/> elev. not precise <input type="checkbox"/> wind. not precise	
Night vision <input type="checkbox"/> defective <input type="checkbox"/> too dark	<input type="checkbox"/> spotted image <input type="checkbox"/> focussing	Other defects _____ _____	

Date: _____

Signature: _____

Please do not include batteries!

We are not responsible for any accessories included with your product.